**Release Notes**

**CRM X-Men board**

TC MSD Sprint 2

# Overview

This document calls out the release notes specific to sprint **TC MSD Sprint 2**

# Work Items

## User Stories

|  |  |  |
| --- | --- | --- |
| User Story | Description | Deliverable/Deployment |
| CRM-134 | Bulk User Configuration with MSD | CRM Solution |
| CRM-141 | Upload evidence on an ipad, laptop or desktop or add notes at any time | CRM Solution |
| CRM-344 | Enquiry Management - Identification of enquiries that are overdue | CRM Solution |
| CRM-389 | Complaint - Manage 3rd party complaints | CRM Solution |
| CRM-379 | Search for an Account record | CRM Solution |
| CRM-258 | Compensation Management - Compensation Type - Voucher | CRM Solution |
| CRM-342 | Handoff from iDS or WNS - 7. Attaching incoming emails to cases | CRM Solution |
| CRM-268 | Implement ERD | CRM Solution |
| CRM-71 | Search for a customer, booking or case record(iDS Connection Services) | CRM Solution |
| CRM-73 | Display customer record(iDS Connection Services) | CRM Solution |
| CRM-72 | Manage search results(iDS Connection Services) | CRM Solution |
| CRM-294 | Booking data in to MsD | CRM Solution Azure Service Test Console Application |
| CRM-76 | Update an existing customer record(iDS Connection Services) | CRM Solution |
| CRM-75 | Create a new customer record(iDS Connection Services) | CRM Solution |
| CRM-179 | Create a new customer record - Duplicate record check | CRM Solution |
| CRM-440 | Ensure customer and bookings are removed from CRM for tablets(iDS reps) | Azure Web Job |
| CRM-442 | Ensure customer and bookings are moved to CRM for tablets(iDS reps) | Azure Web Job |
| CRM-449 | Date and Date and Time fields in CRM | CRM Solution |
| CRM-454 | Update the booking custom action and web service | CRM Solution Azure Service Test Console Application |
| CRM-455 | Booking services and transfers and participants | CRM Solution |

## Defects

No defects identified during the sprint.

# Deployment

## Release folder

$/ThomasCook/trunk/Release/CRM X-Men board/Sprints/TC MSD Sprint 2

## Version

CRM Solution Version: 1.0.0.35

CRM Service Layer: 1.0.0.1

CRM Service Layer Client: 1.0.0.1

Web Job – Allocation: 1.0.0.0

Web Job – Deallocation: 1.0.0.0

## High Level Steps

Deploy Thomas Cook v1.0.0.35 solution from release folder into the QA CRM system.

Open web.config and modify the connection string to point to QA CRM instance. Publish and deploy **Tc.Crm.Service** project to <https://tcsit-ne.azurewebsites.net/>

Open web.config and modify the connection string to point to QA CRM instance. Publish and deploy **Tc.Crm.WebJob.AllocateResortTeam** project to <https://tcsit-ne.azurewebsites.net/>

Open web.config and modify the connection string to point to QA CRM instance. Publish and deploy **Tc.Crm.WebJob.DeallocateResortTeam** project to <https://tcsit-ne.azurewebsites.net/>

Build and upload **Tc.Crm.Service.Client.Console** to Confluence location <https://tc-jira.atlassian.net/wiki/display/CRM/Client>